

**COMMUNITY
RESOURCES
OF
GUILFORD
COUNTY**

Infant, Youth and Children

Act Together Crisis Center - Youth Focus [Shelter]

1601 Huffine Mill Road, Greensboro, NC 27405

(336) 375-1332 (24/7)

Youth Ages 11-17 Male & Female

Documents needed: Birth Certificate & Social Security Card

www.youthfocus.org/act_together_crisis_care.htm

My Sister Susan's House - Youth Focus [Shelter]

309 Concord Street, Greensboro, NC 27406

(336) 335-1185

Eligibility: Females Ages 11-21, pregnant or parenting with children

www.youthfocus.org

YWCA's Baby Basics Closet

112 Gatewood Ave, High Point, NC 27262

(336) 882-4126

Services: Child passenger safety seats, diapers, baby clothing, formula/baby food.

Requirements: A referral is needed from a nonprofit agency, Guilford County Department of Public Health, or the Department of Social Services.

Emergency Shelters

Caring Services – Vet Safety Net

102 Chestnut Street, High Point, NC 27262

(336) 886-5594

Population served: Male veterans 18+ with substance abuse issues

Eligibility: By referral only

Greensboro Urban Ministry - Weaver House

305 West Lee Street, Greensboro, NC 27406

(336) 553-2671

Population served: Adult men & women (18 years old and older, able to perform activities for daily living)

Documents required: Valid ID & Social Security Card

Greensboro Urban Ministry - Pathways

3517 North Church Street

Greensboro, NC 27405

(336) 271-5988

Population served: Families with children

Leslie's House – West End Ministries

851 English Road, High Point, NC 27261

(336) 884-1039

Population served: Single women 18+ without dependents

Documents required: Valid ID & Social Security Card

Open Door Ministries – Arthur Cassell House

1022 True Lane, High Point, NC 27260

(336) 885-0191

Population served: Male veterans 18+ with substance abuse/mental health issues

Eligibility: By referral only

Open Door Ministries

400 North Centennial Street, High Point, NC 27262

(336) 885-0191

Population served: Males 18+

Documents required: Valid ID & Social Security Card

Room at The Inn of the Triad, Inc.

734 Park Avenue, Greensboro NC 27405

(336) 275-9566 or (336) 996-3788

Population served: Pregnant women with or without children

Documents required: Valid ID & Social Security Card

Salvation Army of High Point

301 West Green Drive, High Point, NC 27262

(336) 881-5420

Population Served: Families with children, adult women, and adult men.

The Servant Center - Servant House

1312 Lexington Avenue, Greensboro, NC 27403

(336) 275-8585

Population served: Men 18+, preference for disabled and/or veterans

Eligibility: By referral only

Shirley T. Frye YWCA (Greensboro) - Emergency Family Shelter

1807 East Wendover Avenue, Greensboro, NC 27405

(336) 333-0175 or (336) 773-9766

Population served: Families with children.

Interactive Resource Center

Day Shelters Identification

407 East Washington Street, Greensboro, NC 27401, United States

(336) 332-0824

<http://interactiveresourcecenter.org>

Servant Center

Housing Day Shelters

1312 Lexington Avenue, Greensboro, North Carolina 27403, United States

(336) 275-8585

<http://theservantcenter.org>

The Greensboro Salvation Army

Emergency Shelters

1311 South Eugene Street, Greensboro, NC 27406, United States

(336) 273-5572

<https://www.salvationarmycarolinas.org/greensboro>

Mary's House

Housing Women's Shelters

520 Guilford Avenue, Greensboro, NC 27401, United States

(336) 275-0820

<http://maryshousegso.org>

Youth Focus, Inc.

Counseling Substance Abuse Emergency Shelters Youth Shelters Domestic Violence

405 Parkway, Suite A Greensboro, NC 27401

(336) 274-5909

<https://www.youthfocus.org>

Grace Community Church

Spiritual Overnight Shelters

643 West Gate City Boulevard, Greensboro, NC 27403, United States

(336) 379-1936

<http://gracegso.org>

Domestic Violence Crisis Line

Family Service of the Piedmont

Call for shelter and/or safety planning

Carpenter House-High Point

336-889-7273 (24/7)

Clara House-Greensboro

336-273-7273 (24/7)

Eviction and Landlord Mediation**UNCG Center for Housing & Community Studies**

The [Eviction Mediation Project](#) provides relief to an overburdened court system. The mediation service is available to any Guilford County tenant or landlord involved in a case where a tenant is at risk of eviction or where eviction papers have been filed.

For eviction mediation assistance, please contact Renée Norris at drnorris2@uncg.edu or at (336) 334-3731.

Rent Assistance

Greensboro Salvation Army can be reached at (336) 273-5572 or try 336-273-9715. The charity agency covers the greater Greensboro metropolitan area. While resources are limited, they may have some low income housing assistance for people facing eviction, on the verge of homelessness, or who are facing a crisis. Emergency funds for rental or utility arrears, homeless shelters, and even free vouchers for short term motel or hotel rooms. The main address is 1001 Freeman Mill Road, Greensboro, **North Carolina** 27406.

- **Greensboro Center of Hope** is a Salvation Army shelter at 1311 S. Eugene St., Greensboro, North Carolina 27406. Dial 336-273-5572.
- **Salvation Army has another social service center at** 301 W Green Dr, High Point, NC 27260. This is the local High Point charity organization. Emergency assistance is available to help the low income, working poor, and those on the verge of poverty, with paying their rent or a security deposit. From time to time other forms of financial assistance may be disbursed, including funds for energy bills and free food. Dial (336) 881-5400.

Hot Meals

Please call the churches/agencies/organizations listed below to learn more about when and where hot meals are provided.

Awaken City Church at Center City Park
200 North Elm Street, Greensboro, NC 27401

Grace United Methodist Church
438 West Friendly Avenue, Greensboro, NC 27401

First Presbyterian Church - Hot Dish and Hope
Mullin Life Center (Greene Street)
707 North Greene Street, Greensboro, NC 27401
Dinner: Tuesdays & Thursdays 6:00PM - 6:30PM

Greensboro Urban Ministry
305 West Lee Street, Greensboro, NC 27406
(336) 271-5959

Open Door Ministries
400 North Centennial Street, High Point, NC 27262
(336) 886-4922

West End Ministries
903 English Road, High Point, NC 27262
(336) 884-1105

Food Pantries

Greensboro Urban Ministry

305 W Gate City Blvd, Greensboro, NC 27406

336-271-5959 ext. 340

Visit or call between 8:30am-5pm

Eligibility: Valid photo ID & Social Security Card

www.greensborourbanministry.org

Guilford County Food Pantry

202 Franklin Boulevard, Greensboro, NC 27401

336-370-6383

Wed. & Sat. 2-6pm; appointments preferred

Eligibility: Valid Photo ID with accurate address

Helping Hands Ministry of High Point

2301 South Main Street, High Point, NC 27263

(Appointments required for food)

336-886-2327

Tues. 11pm-4pm; Sat. 12-2pm

For utility assistance: MWF 336-886-2337

www.helpinghandshp.org

West End Ministries

903 West English Road, High Point, NC 27262

336-884-1105

<http://wemhp.org/>

Thurs. 2-4pm

Picture ID, proof of residency in West End

Salvation Army of High Point

301 West Green Drive, High Point, NC 27260

336-881-5400

Mon.-Fri. 1:00-4:30pm

All assistance is first come, first served and requires documentation. Call for info.

<https://southernusa.salvationarmy.org/high-point/>

Salvation Army of Greensboro

1131 South Eugene Street, Greensboro, NC 27406

336-273-5572

Tuesday and Thursday 9am – 12pm

Eligibility: No referral needed

<https://southernusa.salvationarmy.org/greensboro/>

Medical Assistance

If it is an EMERGENCY, call 9-1-1!

Triad Adult & Pediatric Medicine

Multiple Locations

www.tapmedicine.com

Guilford Child Health at Wendover

(336) 272-1050

Guilford Child Health at Spring Valley

(336) 370-9091

Family Medicine at Eugene

(336) 355-9920

High Point Adult Health Center

(336) 878-6027

Guilford Child Health of High Point

(336) 884-0224

Piedmont Health Services and Sickle Cell Agency

www.piedmonthealthservices.org

(336) 274-1507

Partnership for Community Care

(336) 235-0930

Triad Health Project Greensboro

HIV Support

801 Summit Avenue, Greensboro, NC 27405

(336) 275-1654

Triad Health Project High Point

620 West English Road, High Point, NC 27262

(336) 884-4116

VA Medical Center Telephone Care - Salisbury

1-800-706-9126

Emergency Department: 3470 (24/7)

Household Furnishing

Barnabas Network

838 Winston St, Greensboro, NC 27405

(336) 370-4002

The Barnabas Network provides basic home furnishings at no cost to qualified families & individuals who are transitioning from homelessness, fleeing abuse, recovering from flood or fire

or resettling refugees. A referral from a partner agency (local school, faith community, social agency) is required.

The Salvation Army of High Point
301 West Green Drive, High Point, NC 27260
(336) 881-5400

Legal Aid Housing Assistance

New Statewide Housing Helpline 🔍

We have launched a new, statewide eviction-defense project to help renters stay in their homes. We can help you with your housing problems better than ever before. Don't wait on hold—call our new statewide Housing Helpline today!

Call for help with:

- Eviction
- Landlord refusing rental assistance (NC HOPE, etc.)
- Repairs and maintenance
- Mobile home evictions
- Other landlord-tenant issues
- Public and subsidized housing lease terminations
- Housing vouchers (Section 8)



 **877-201-6426**
(TOLL-FREE)

8:30 am - 4:00 pm
Monday - Thursday

Callers age 60 or older: Call our Senior Legal Helpline: 1-877-579-7562 (toll-free)
Mortgage foreclosure issues: Call our general Helpline: 1-866-219-5262 (toll-free)
Housing discrimination issues: Call our Fair Housing Project: 1-855-797-3247 (toll-free)



LEGAL AID
of NORTH CAROLINA

Fair Housing

Fair Housing - Greensboro

To report landlord-tenant concerns or report housing discrimination, please call (336) 373-2038 or visit <https://www.greensboro-nc.gov/departments/human-rights/fair-housing>.

Fair Housing - High Point

Learn more about fair housing resources in High Point by visiting: <https://nc-highpoint.civicplus.com/2176/Fair-Housing>.

Domestic Violence and Human Trafficking

Family Justice Center - Greensboro

201 S. Greene Street, 2nd Floor, Greensboro, NC
(336) 641-SAFE (7233)

Family Justice Center - High Point

505 E. Green Drive, High Point, NC
(336) 641-SAFE (7233)

Family Service of the Piedmont

Call for shelter and/or safety planning:

Carpenter House - High Point: (336) 889-7273 (24/7)

Clara House - Greensboro: (336) 273-7273 (24/7)

National Domestic Violence Hotline: 1-800-799-SAFE (7233)

National Human Trafficking Hotline: 1-888-373-7888

Shelters**Weaver House Night Shelter**

Overnight Shelters

305 West Gate City Boulevard, Greensboro, NC 27406, United States
(336) 553-2665

<http://greensborourbanministry.org/services/hou...>

Pathways Center

Family Shelters

3517 North Church Street, Greensboro, NC 27405, United States
(336) 271-5988

<http://greensborourbanministry.org/services/hou...>

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336-273-7273 (24/7)

VA's National Homeless Call Center

1-877-4AID VET (1-877-424-3838)

Veterans Crisis Line

1-800-273-8255 press 1

Confidential chat-VeteransCrisisLine.net

Or Text to 838255

RHA High Point Crisis Walk-In Clinic

211 South Centennial Street

High Point, NC 27260

336-899-1505

Hours: Mon-Fri. 8am-5pm

Monarch Crisis Assessment

201 North Eugene Street

Greensboro, NC 27262

336-676-6905

Open 24 Hours

Therapeutic Alternatives Mobile Crisis Management

Mobile crisis response for mental health, substance abuse or intellectual/developmental disabilities

1-877-626-1772

Sandhills Center

Access services for mental health, substance abuse, and intellectual and developmental disabilities via the 24-Hour Call Center at 1-800-853-5163.

Cone Behavioral Health

Call our 24-hour HelpLine at 336-832-9700 or 800-711-2635 for immediate assistance for mental health and substance abuse issues.

Or walk into:

Cone Health Behavioral Health Hospital 700 Walter Reed Drive, Greensboro, NC 27403 or Cone Health Wesley Long Hospital 501 N. Elam Avenue, Greensboro, NC 27403 for a prompt in-person crisis assessment.

National Hopeline Network

1-800-SUICIDE

The National Suicide Prevention Lifeline

1-800-273-TALK

Senior Resources



1401 Benjamin Parkway
Greensboro NC 27408



SENIOR

Wheels

MEDICAL TRANSPORTATION



Volunteers are needed to drive seniors to medical appointments essential to maintaining their quality of life.

FOR MORE INFORMATION PLEASE CONTACT
Senior Wheels Coordinator
336-373-4816 EXT 245
srwheels@senior-resources-guilford.org



Geriatric Adult Mental Health Specialty Team (GAST)

The GAST program at Senior Resources of Guilford teaches staff of community organizations and senior care facilities about mental health concerns related to older adult clients they serve. Trainings are provided for the following topics:

- Anxiety and Depression
- Dementia
- Substance Abuse
- Hoarding
- Suicide Prevention
- Schizophrenia and Other Psychotic Disorders
- Post Traumatic Stress Disorder
- Obsessive Compulsive Disorder
- Mental Health Medications
- Effective Communication with Individuals with Mental Health Disorders

We offer customized training to meet the specific needs of your staff or group. Participants receive one contact hour for every hour of training.

Contact Wanda Moone, MSW, LCSW at (336) 373-4816 in Greensboro or 336.884.4816 in High Point to schedule. Contact GAST at gast-lcsw@senior-resources-guilford.org



What is SHIIP and How Can It Help Me with Medicare?

- SHIIP, Seniors' Health Insurance Information Program, is part of the North Carolina Department of Insurance that provides cost-free, objective Medicare counseling.
- The SHIIP program helps people aged 64 and older who are on or going on Medicare and younger people on Disability who are on or going on Medicare.
- SHIIP counselors are highly trained volunteers who do not sell insurance, recommend plans, or tell you what to do.
- They simplify Medicare and inform you well enough, so you will be able to make the best decisions for your health insurance needs.
- They often save people money on their medications through Social Security's Extra Help program and other resources for help lowering medication costs.
- Our counselors explain to you the various plan choices and the benefits each plan offers.
- For an appointment with a counselor or to ask any questions about Medicare, call SHIIP at Senior Resources of Guilford, 336-373-4816 Ext 253.

Senior Resources of Guilford's
Family Support Program
Is Now Offering
Claris Companion Tablets



What is a Claris Companion Tablet?

A Senior Friendly, easy to access tablet. Each Tablet is equipped with Internet Access, Games, Exercises, and Live Support Caregiving Events.

If You Are Interested

Please Contact, Misty Taylor, Family Caregiver Specialist at 336-373-4816 Ext 240

Foster Grandparent Program

Make a difference by sharing your time and experiences working with local youth in our community as a Foster Grandparent!



- Serve in Guilford County at Greensboro or High Point schools, Child Development Centers and Head Start Programs.
- Mentor youth in an educational setting by helping with their reading, literacy, and social skills.
- Available to income-eligible adults ages 55 and older.
- Earn an hourly, tax-free stipend.
- Share your life experiences while mentoring children who need it most.
- We provide educational training as you join with other senior volunteers to assist students with scholastic goals.



336-373-4816 ext. 231
fpg@senior-resources-guilford.org



Utility Assistance

While the Guilford Cares ERUA Grant Program is ending, support is still available for renters facing eviction or a utility shutoff including:

- Tenant Education Advocacy and Mediation (TEAM) Project, a partnership between Legal Aid of North Carolina and UNCG Center for Housing and Community Studies. The TEAM program provides legal representation, mediation services, and help with rental assistance applications right outside Small Claims eviction court in both Greensboro and High Point. The program offers services to both tenants and landlords to help residents avoid an eviction judgment and remain in their homes.
- Guilford County Department of Social Services, Energy Assistance Program (heating/cooling and water assistance) – 336-641-3000
- Greensboro Urban Ministry (water, power and gas utility assistance) – 336-271-5959
- Salvation Army High Point (rental and utility assistance) – 336-881-5400
- United Way – call 211
- Faith Action International House (Refugee-specific rental assistance) – 336-379-0037
- Welfare Reform Liaison Project (WRLP) (housing expenses and utilities) – 336-691-5780
- North Carolina Housing Finance Agency, NC Homeowner Assistance Fund (homeowners needing help preventing mortgage delinquencies, defaults, displacements, and foreclosures due to COVID-19 negative impacts) – 1-855-696-2423

Websites

American Association of Suicidology, www.suicidology.org

A national organization dedicated to the understanding and prevention of suicide.

American Foundation for Suicide Prevention, <https://afsp.org/>

Provides facts and statistics about suicide and depression, information about current research and educational projects, and support for survivors

National Association of School Psychologists, www.nasponline.org

Offers a range of resource guides and recommendations for schools on how best to prevent youth suicide and handle crises when they occur.

National Alliance on Mental Illness (NAMI), <https://www.nami.org/>

NAMI, the National Alliance on Mental Illness, is the nation's largest grassroots mental health organization dedicated to building better lives for the millions of Americans affected by mental illness.

National Institute of Mental Health (NIMH), <https://www.nimh.nih.gov/index.shtml>

NIMH, a part of the [National Institutes of Health \(NIH\)](#), funds and conducts research to help answer important scientific questions about mental illnesses. Through research, NIMH works to determine what is promising, what helps and why, what doesn't work, and what is safe. NIMH also communicates with scientists, patients, providers, and the general public about the science of mental illnesses based on the latest research.

Substance Abuse and Mental Health Services Administration, <https://www.samhsa.gov/>

Provides a host of relevant suicide prevention information.

National Suicide Prevention Lifeline, <https://suicidepreventionlifeline.org/>

The National Suicide Prevention Lifeline is a national network of local crisis centers that provides free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day,

7 days a week. We're committed to improving crisis services and advancing suicide prevention by empowering individuals, advancing professional best practices, and building awareness.

Suicide Prevention Advocacy Network, www.spanusa.org

A national grassroots, nonprofit organization promoting suicide prevention, especially among young people.

Suicide Prevention Resource Center, www.sprc.org

A national resource center that disseminates information, products, and services to the public and maintains an online library and a registry of evidence-based programs and best practice recommendations.